

## **Raku Museum Visit**

The Raku Museum staff will make every effort to ensure the health and wellbeing of our visitors. To keep your visit as safe and enjoyable as possible please follow our safety guidelines lined up as below.

We apologise in advance that these precaution measures might cause some inconvenience but we thank you for your kind understanding and collaboration.

## **Safety Guidelines**

### **Our safety measures to ensure the health and wellbeing of our visitors**

- We will bring in fresh air from outside all the time to maximize the ventilation.
- Handrails and doorknobs are regularly disinfected.
- Social distancing is kept by reducing the number of seats to rest.
- Our utmost attention is taken to the health condition of our staff to prevent any risk of infection
- Museum events and programmes to be held from September onwards are being re-assessed and we will feed updates on our website.

### **Our reminders to our visitors**

- Please wear a mask (the admission is only allowed for those wearing a mask)
- Please refrain from visiting if you have any symptom of fever and lethargy.
- Please do not bring large bags or suitcases with you that cannot fit in our locker.
- Disinfectant alcohol is installed at the reception to sanitise your hands.
- Please keep a certain distance between other visitors inside the galleries.
- The admission of up to 20 visitors is allowed at one time to avoid a crowded condition.
- Please refrain from visiting in a group of 10 people or more.
- Visitors with mobility impairments are kindly requested to use a wheelchair provided by the museum. Please be accompanied by a person who could assist.